



# Instruction Manual

24" FHD Portable Smart TV - BP24PTVG



*Enjoy it.*



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# GENERAL SAFETY

Read this manual thoroughly before you start using the TV.

Store this manual, the completed warranty card, your receipt and the product packaging. The safety precautions instructions reduces the risk of fire, electric shock and injury when correctly complied to.

Please follow all instructions and take notice of all warnings.

 <p><b>CAUTION</b> <b>RISK OF ELECTRIC SHOCK</b> <b>DO NOT OPEN</b></p>		<p>The lightning flash with symbol within the triangle is intended to warn you of a non-insulated dangerous voltage in the product's enclosure that could be of sufficient magnitude to generate a risk of electric shock to persons.</p>
<p>The cover (or back) of the unit should not be removed to prevent risk of electric shock.</p> <p>This unit must be serviced by a qualified service personnel only.</p>		<p>The exclamation point within the triangle is intended to warn you to the presence of important operating and maintenance instructions in the documents included with the product.</p>

## IMPORTANT INFORMATION

The lightning flash symbol within the triangle is intended to warn you of non-insulated dangerous voltage the product's enclosure that could be of sufficient magnitude to generate a risk of electric shock to persons.

- Using Cabinets or stands recommended by the manufacturer of the television.
- Only using furniture that can safely support the Products.
- Ensure the Product is not overhanging the edge of the supporting furniture.
- Do not place the product on a high furniture without securing both the furniture and the product to a stable support.
- Do not place the product on cloth or other conductive materials.
- Warn children of the dangers of climbing on furniture to reach the television or its controls and to call for an adult to assist.

# GENERAL SAFETY (CONT.)

## IMPORTANT INFORMATION

- Do not expose this appliance to rain or moisture as it may result in fire or an electric shock hazard
- Do not tamper or change or modify the product in any way.
- Only use Accessories outlined and recommended by the manufacturer.
- Please do not expose the product to splashing or water contact
- Please do not place any object on top of the product including objects filled with liquids such as vases.
- Danger of explosion if battery is incorrectly placed. Replace with same or equivalent type.

### Installation

**Please follow instruction when installing** this product in accordance with the instruction manual. This product must be positioned in a sufficiently stable location, it can be potentially hazardous due to falling and can cause injury, particularly to children if it positioned incorrectly.

- Before installing this TV set, make sure your outlet voltage corresponds to the voltage stated on the product rating label
- Do not use a damaged power cord, plug or loose outlet. Doing so may cause an electric shock.
- Do not plug several devices into the same outlet. Doing so may cause the outlet to overheat and start a fire. Make sure the outlet is readily accessible during operation of the equipment.
- Do not bend, twist or kink the power cord excessively.
- Do not allow anything to rest on or roll over the power cord and antenna cable. Doing so may cause a fire or an electric shock.
- Do not run the power cord near heat-producing appliances such as radiators, stoves or irons. The excessive heat could melt the insulation and expose live wires, resulting in fire or electric shock.
- Unplug this TV during lightning storms or when unused for long periods of time. Not doing so may result in fire or electric shock.
- Do not cover the ventilation openings of the product with items such as newspapers, tablecloths, curtains etc or insert objects into the slots available on the products. As this could result in the product temperature rising and could cause a fire.
- If you notice any unusual odors or smoke around the unit, immediately disconnect the unit from the outlet and contact the service center. Failure to do so may result in fire or electric shock.
- When not using the unit for long periods of time or when you are moving the unit please ensure to disconnect the power cord from the wall socket.

# GENERAL SAFETY (CONT.)

- Please beware that Dust could accumulate over time on the unit and cause it to generate heat and or deteriorate insulation, which in turn may result in an electrical fire.
- The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or young children of any age, They must be supervised product by a person responsible for their safety.
- Batteries from the remote control must be only removed by an adult, the adult must ensure to keep them out of reach of infants and children. Seek medical attention immediately if a child has swallowed a battery.
- Batteries (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.
- **The internal rechargeable battery of this product cannot be replaced by the user.** Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
- Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.
- A battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.
- To maintain the product do not use any chemical or cleaning agent or wet cloth, please only ensure to utilize a dry cloth to wipe it down from marks or dust and only after unplugging the product from the power socket.
- Please ensure to contact our call center for any repair or service required for the products.

## WARNING!

If a television is not positioned in a sufficiently stable location, it can be potentially hazardous due to falling. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Using cabinets or stands recommended by the manufacturer of the television.
- Only using furniture that can safely support the television.
- Ensuring the television is not overhanging the edge of the supporting furniture.
- Not placing the television on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television to a suitable support.
- Not standing the television on cloth or other materials placed between the television and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the television or its controls.

# GENERAL SAFETY (CONT.)

**Please make sure upon positioning this product, the place is:**

- Not wet or damp and Well ventilated
- Away from direct sunlight or heaters.
- Away from splashes or food.
- Protected from excessive dust or grease.
- Do not install this equipment in a confined space such as a bookcase or similar unit.
- Do not install the TV set near heat sources such as radiators, stoves or other audio visual equipment that produce heat.
- Do not place containers with liquids, if liquid falls inside the products it may result in short-circuit, fire or electric shock.
- Do not place small metallic objects on top of the unit. Metal object falls inside the product it may result in short-circuit, fire or electric shock.
- Do not use or store flammable or combustible materials near the unit. Doing so may result in fire or explosion. Do not place any naked flame sources, such as lit candles, cigarettes or incense sticks on top of the TV set.
- The antenna must be installed away from high-voltage power line,
- Please contact an antenna professional installer to install the antenna to avoid incorrect installation which could result in fire, electric shock or serious injury.
- Install the unit at a reasonable distance from the wall to ensure sufficient ventilation.
- If mains plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.



The terms HDMI, HDMI High-Definition Multimedia Interface, HDMI Trade dress and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

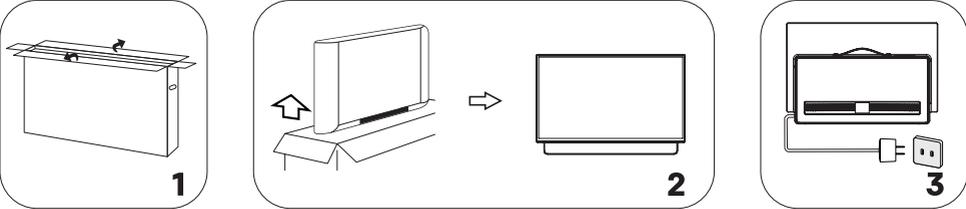


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# INSTALLATION

## Unpacking

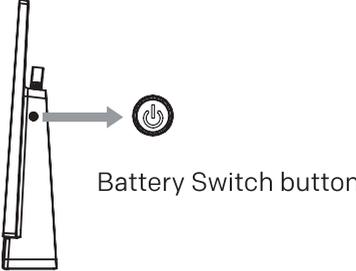
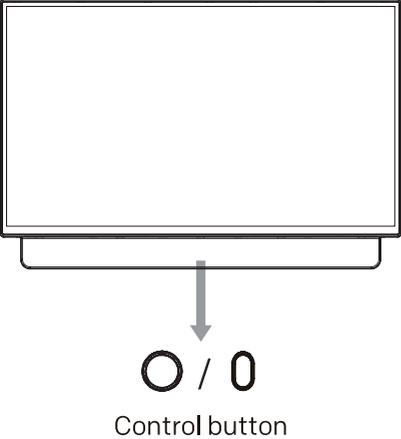
- 1. Open the packaging.
- 2. Take out the device and put it on a flat surface.
- 3. Connect the power source.



Noted: This is a Portable TV with built-in lithium-ion battery, you can choose to connect the power source or use the device's battery. To keep the battery in optimal condition, drain it completely when using it for the first time, then fully charge it.

# CONTROLS AND CONNECTIONS

## TV Control Button



# CONTROLS AND CONNECTIONS

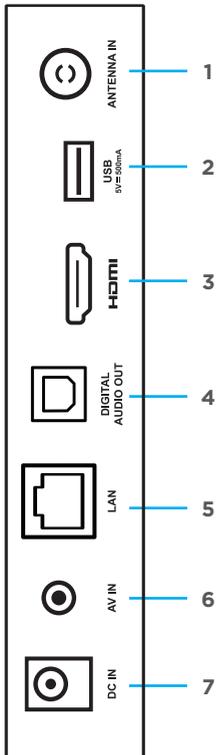
## Turn on the TV

- Connect the power source enter the standby state, and then press the Control button or power button of the remote control to turn on the TV.
- Press the Battery Switch button enter the standby state, and then press the Control button or power button of the remote control to turn on the TV.

Noted:

1. After connecting the power source, the device enters standby and charging state. At this time, the battery switch button is inactive until the power source is disconnected.
2. To avoid unnecessary hazards and damage to the human body and the surrounding environment caused by the lithium battery, disconnect the power source when the device is not in use for a long time.
3. Long press the Battery Switch button to turn off the TV. In battery-powered standby mode, battery power will be automatically turned off if there is no operation for 2 minutes.

## Side Ports

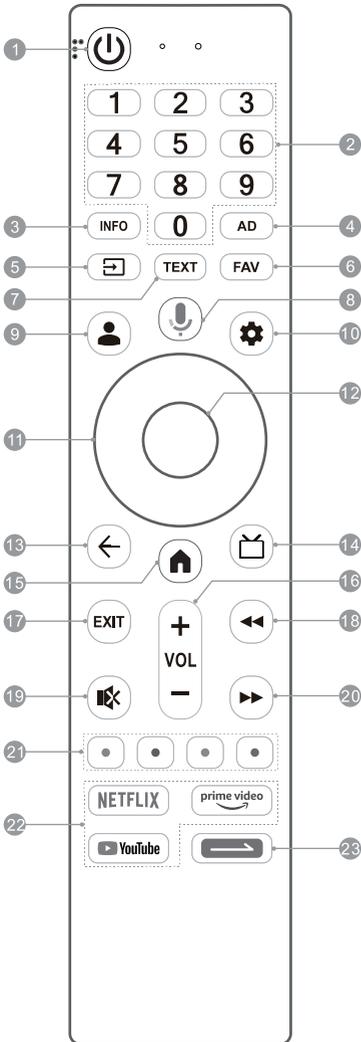


1. **ANTENNA IN**
2. **USB**
3. **HDMI**
4. **DIGITAL AUDIO OUT**
5. **RJ45 (ETHERNET)**
6. **AV IN**
7. **DC IN**

### USB connection

Insert a USB storage device into the USB port to record, playback of video/music/photo.

# REMOTE CONTROL



1. **POWER ( ⏻ )**: Turn on or turn off the TV.
  - In working status:  
Short press POWER button to turn the TV to fast boot mode.  
Long press POWER button to turn the TV to standby mode.
  - In fast boot mode, which is less energy saving, press POWER button to turn on the TV in a short time.
  - In standby mode, which is more energy saving, press POWER button to turn on the TV in a standard time.
2. **Number Buttons (0-9)**: Select the channel directly, or input a number.
3. **INFO**: Access the INFO interface.
4. **AD**: Adjust audio settings including audio language, sound track, audio type and so on in DTV mode.
5. **INPUTS ( 📺 )**: Access the inputs menu.
6. **FAV**: Access the list of favorite channels.
7. **TEXT**: Access or exit the teletext menu.
8. **MIC ( 🎤 )**: Start using the near field voice function.
  - Short press MIC button to wake up the voice assistant.
  - Long press MIC button to start receiving your voice command. After your speaking, release MIC button to run voice function.
9. **ACCOUNT ( 👤 )**: Sign in with your Google account to get the entertainment you love.
10. **Dashboard ( ⚙️ )**: Access the dashboard of your Google TV.
11. **UP/DOWN/LEFT/RIGHT**: Navigate the menu to select the content you need, or Press **UP/DOWN** button to change channels.
12. **OK**: Confirm, enter or execute the selected item, or access the channel list.
13. **BACK ( ⬅️ )**: Return to upper-level content, or exit the current screen.
14. **GUIDE ( 📺 )**: Access the Electronic Program Guide in DTV mode.
15. **HOME ( 🏠 )**: Access the home screen.
16. **Volume Up/Down ( VOL+/- )**: Adjust the sound volume.
17. **EXIT**: Exit the current operation.
18. **Fast Backward ( ⏮️ )**: Fast backward the playback in media player.
19. **MUTE ( 🔇 )**: Mute or restore the TV sound.
20. **Fast Forward ( ⏭️ )**: Fast forward the playback in media player.
21. **Color Buttons ( RED/GREEN/YELLOW/BLUE )**: Execute the prompt function in specific mode.
22. **Application Buttons**: Access specific applications quickly and directly.
23. **Daily Key ( ⏸️ )**:
  - Short press to start the shortcut function, or setup it for the first time.
  - Long press to setup the shortcut function.

# REMOTE CONTROL (CONT.)

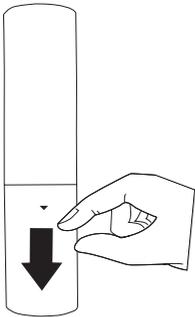
## Using the Remote Control

- Do not mix old and new batteries in the remote
- Do not use different types of battery
- If you do not intend to use the unit for a long time, please remove batteries from the remote to avoid accident.
- Keep batteries away from children and pets.
- Never throw batteries into a fire.
- Do not drop, or impact the remote control as it void warranty immediately.
- The remote control operate at a range of 5 to 6M effectively
- Do not expose the remote control sensor to a bright light.

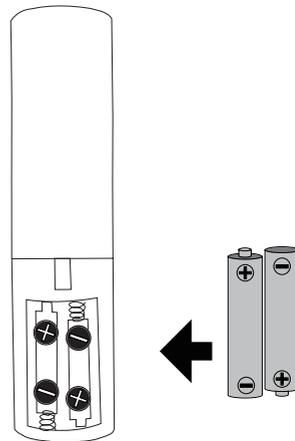
## How to open back of remote control to replace batteries

Place/Replace the batteries making sure that the 2x AAA batteries (included) polarities (+/-) match the battery compartment polarities (+/-).

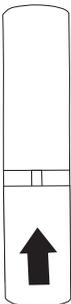
**1.** Open the battery compartment cover on the back side.



**2.** Insert 2 x 1.5V AAA batteries in correct polarity. Do not mix old or used batteries with new ones.



**3.** Closed the cover



# INITIAL SETUP

For the first initial setup, on screen setup wizard will guide you through setting up your TV. Please follow according to on screen guide to setup your TV correctly.

Be sure to follow the below prompts to pair your Bluetooth remote control. After the pairing is successful, you can now operate the TV.

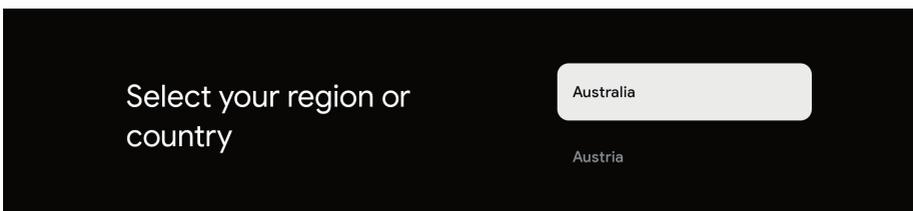
Press the **MIC** button to quickly pair the Bluetooth remote control with TV set.



Use the ▲/▼ buttons to select system language, then press **OK/SELECT** to confirm.



Select **CORRECT** country you are located in otherwise Google TV will not work correctly.

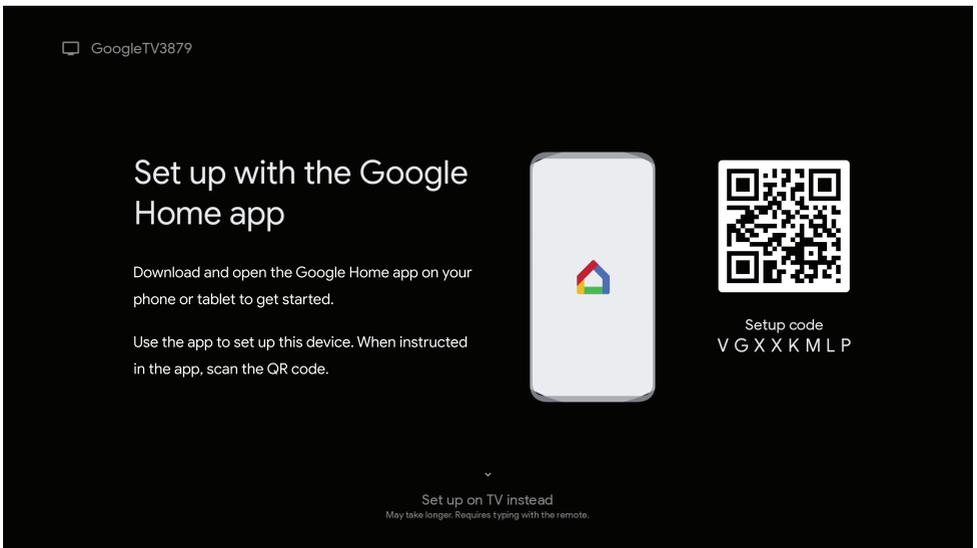
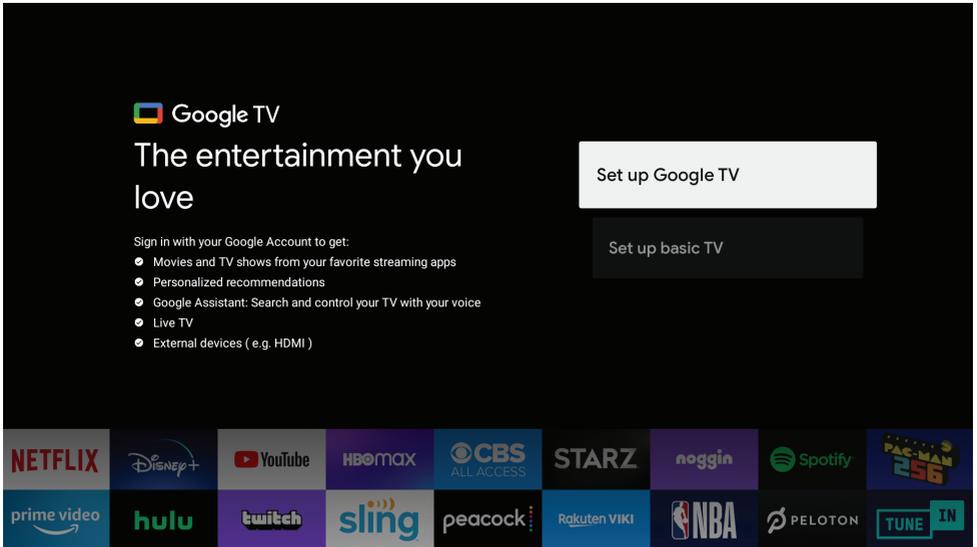


# INITIAL SETUP (Cont.)

At the Initial Setup you will be asked whether you want to setup your Google TV now or just proceed with basic setup of scanning your live DTV Channels.

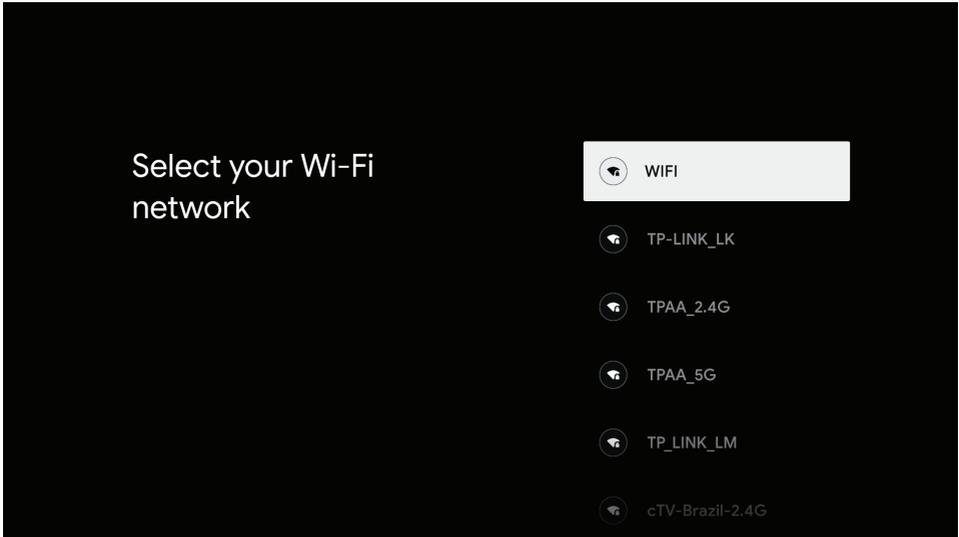
If you want to SKIP Google TV Setup steps - SELECT **“SET UP BASIC TV”** and proceed to page **21 DATE & TIME**

If you select **“SET UP GOOGLE TV”** please follow the below instructions below:



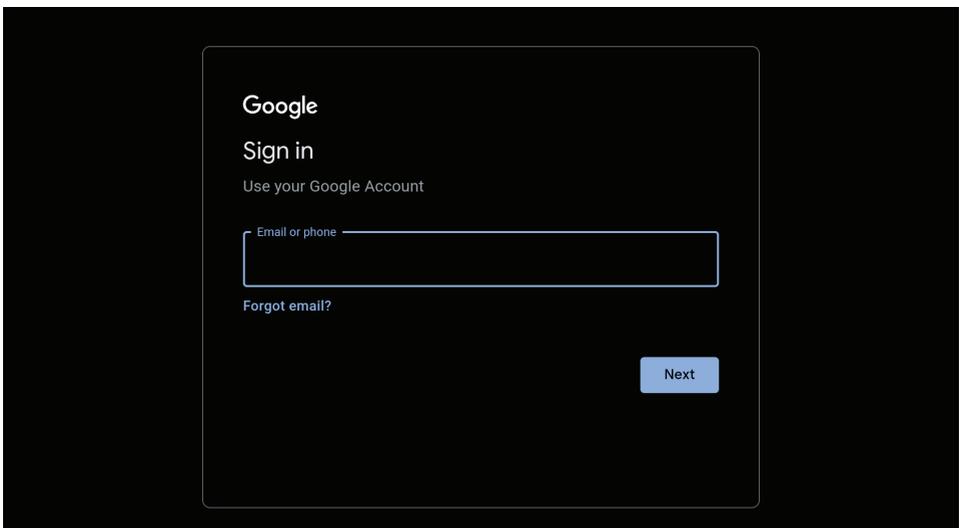
# WI-FI

Select your home Wi-Fi network and enter in the password to start connection process. Once successfully connected you will proceed to the next step.



# GOOGLE

To have access and to download applications from **Google Play**, you must sign in with a Google Account. Once you open **Google Play**, you will be prompted to sign in or create a new account.



# ACCEPTANCE - TERMS OF SERVICE

By accepting the Google Terms of Service to improve the product experience, Select **“ACCEPT”** to proceed with this condition.

Google

## Hi 463777925!



By clicking 'Accept', you agree to the Google Terms of Service and the Google Play Terms of Service. The Google Terms of Service also apply to your use of Assistant. The Google Privacy Policy describes how Google handles information generated as you use Google services.

This device may automatically receive and install updates and apps from Google or your device's manufacturer. Some of these apps may offer optional in-app purchases. You can remove them or adjust their permissions at any time from the device settings.

User activity will be visible to other users of the device, including recommendations and YouTube activity. Furthermore, additional Google Accounts may sign in on this device, and Google will be able to infer relationships between signed-in accounts on this device.

Accept

Terms of Service

Play Terms of Service

Privacy Policy



## Google Services

Select each to learn more about each service, such as how to turn it on or off later. Data will be used according to Google's Privacy Policy.

Click "Accept" to confirm your selection of these Google services settings.

Select one below

Accept

Use location

Allow Google and apps with your permission to use location estimated from Wi-Fi. Google may collect location data periodically and use this data in an anonymous way to improve location accuracy and location-based services.

Help improve Google TV

Automatically send diagnostic information to Google.

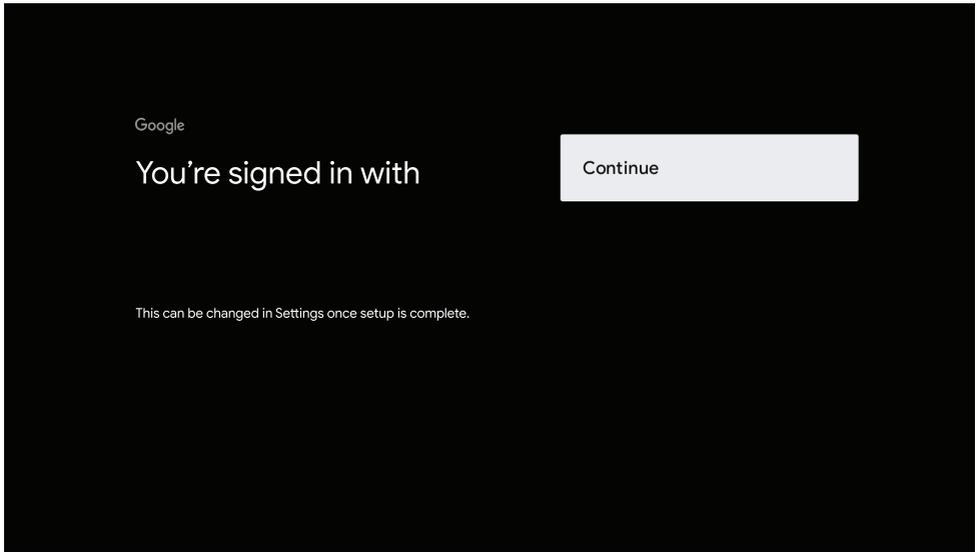
Recommendations and ads

Your activity from other Google products improves the recommendations and ads that you get.

Services and your privacy

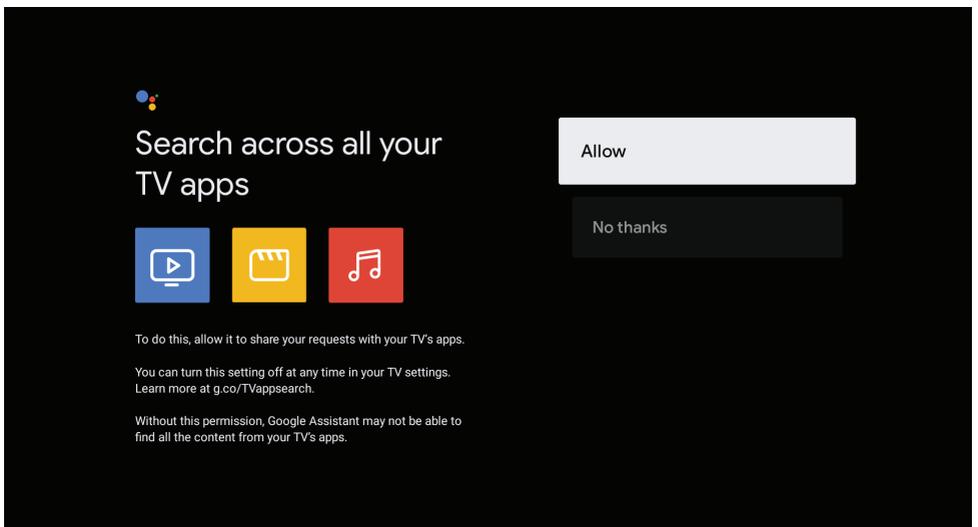
# GOOGLE ASSISTANT SETUP

Now starts the process of setting up your Google Assistant to work best for you.  
Please select Continue to start this process.



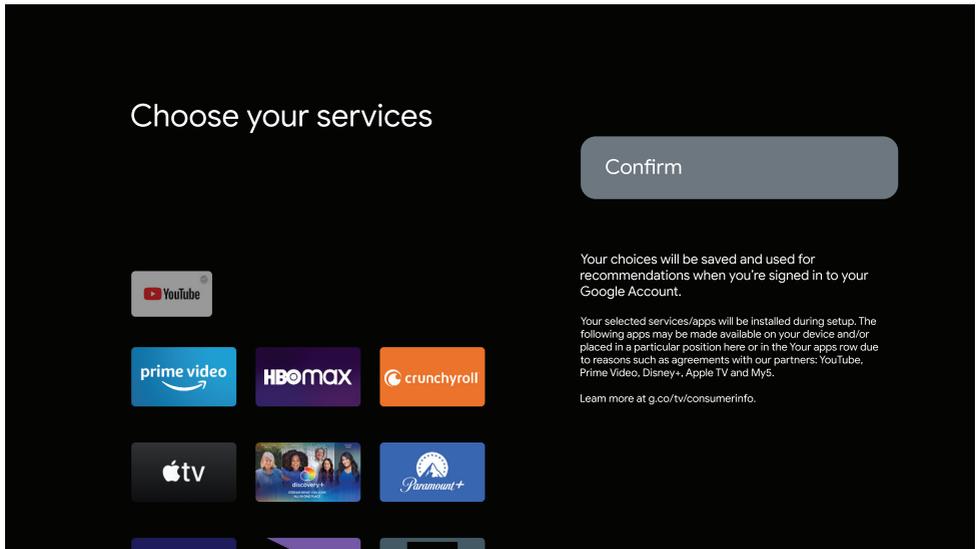
For the best experience with Google Assistant, please select **“Allow”** for Google Assistant to share requests with your TV's Installed apps.

Without this permission, Google Assistant may not be able to find all the content from your TV's Apps.



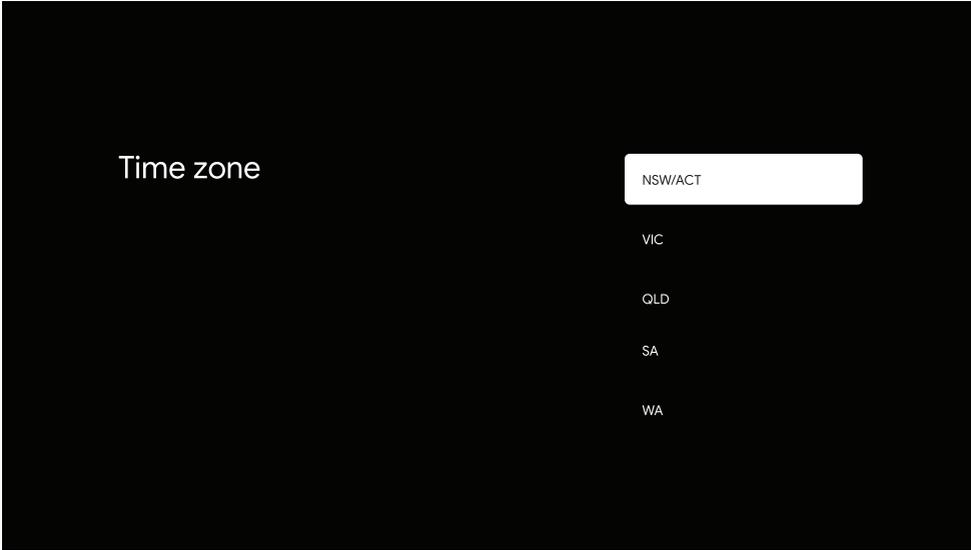
# GOOGLE ASSISTANT SETUP (CONT.)

If you have select “Allow” in the previous step, content recommendations can now be provided to you.



# DATE & TIME

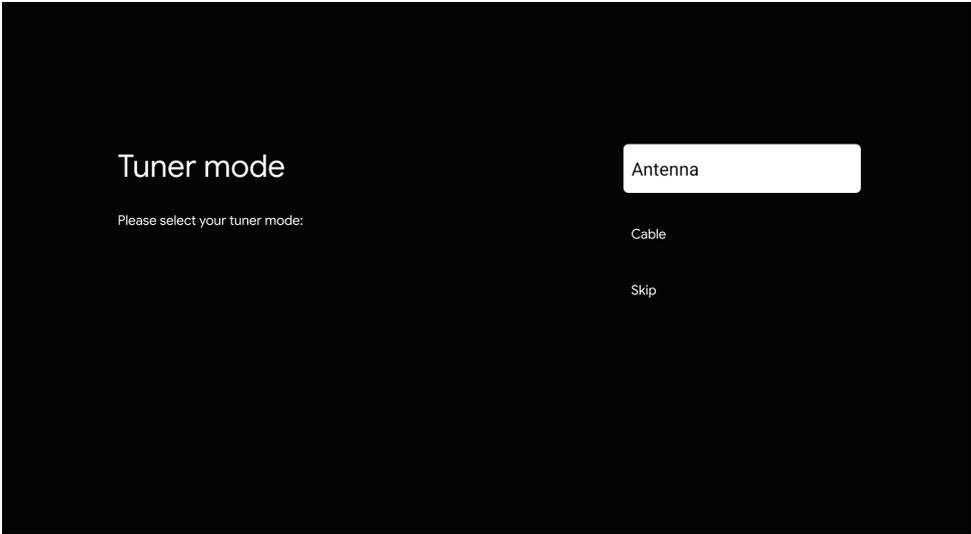
Select the country you are using the device in with the ▲/▼ directional buttons.



# Channel Installation

Select **“Antenna”** or **“Cable”** to scan for channels using antenna cable.

**NOTE:** Please make sure **Antenna (RF) cable** is plugged into the **TV** port located on back of TV.



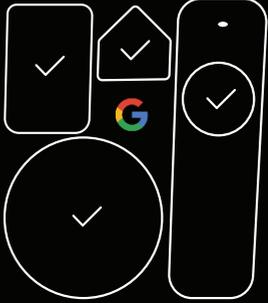
# GOOGLE TV

Your Google TV experience is ready

Start exploring

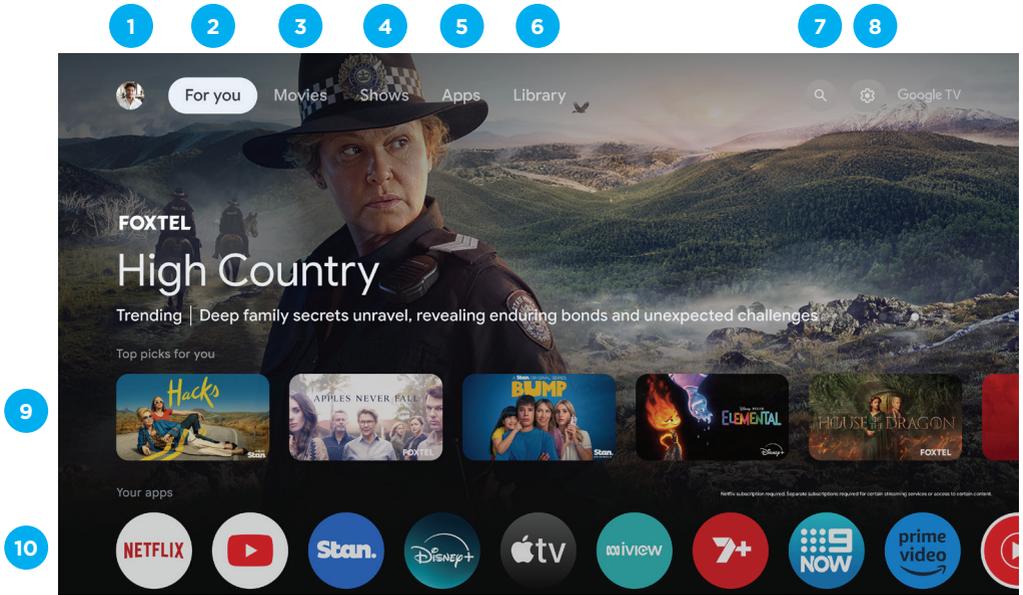
Set up profile lock

○ You can add a profile lock for extra security. You will be prompted to enter your PIN to access the TV, change certain settings and switch inputs.



Once you have completed initial setup, you will now enter the Google TV home screen.

# GOOGLE TV (CONT.)



1. **PROFILE** - Select this option if you want to access:  
Add or Manage Google Account
2. **FOR YOU** - Main page for advertised TV shows, Live TV, Installed Apps, and top picks based on content recommendations tailored for you.  
9 - Each row past this point will display recommended content from the apps you already have installed.  
10 - Apps you have installed. At the end of this row of apps, Select the + box and add your app that you have downloaded and installed to the home screen of your Google TV.
3. **MOVIES** - This menu is all movies recommended for you to watch.
4. **SHOWS** - This menu is all TV shows recommended for you to watch.
5. **APPS** - To search for and download/install onto your Google TV.
6. **LIBRARY** - All installed app will appear in this menu, including updates and more.
7. **SEARCH** - Press the Google Assistant button on your remote to do more on your TV with your voice, or select "Search" and type in what you are looking for.
8. **SETTINGS** - To Access Settings, Date & Time, TV Inputs, Picture (TV Display).

# GOOGLE ASSISTANT

Do more on your TV with your voice. Press the Google Assistant button on your remote to quickly search 400,000+ movies and shows, get recommendations to match your mood, control smart home devices, and more.



Ask Google to search for the latest blockbuster, stream shows, or open multiplayer games. Have it dim the lights by connecting smart home devices. Manage tasks and see your calendar. Or ask it questions and see the answers on your TV.

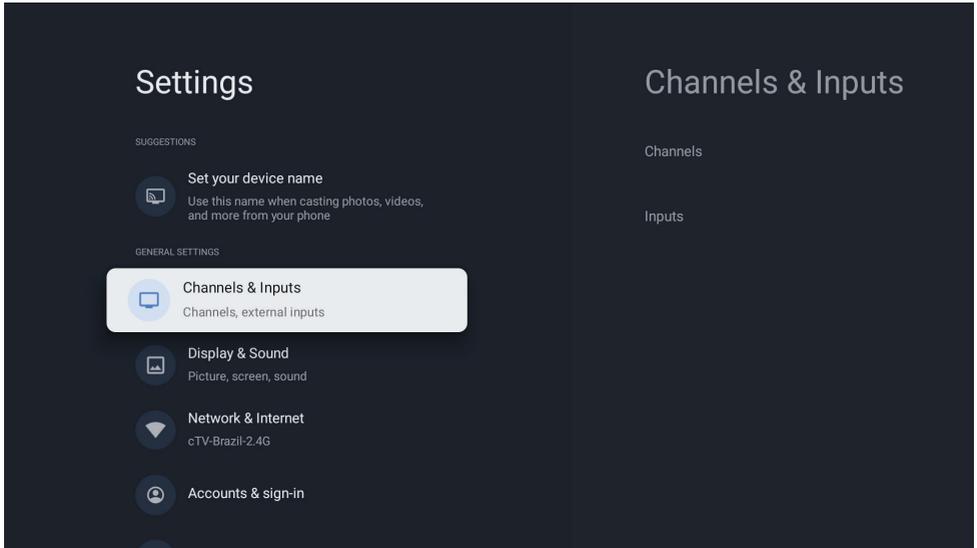


“What’s the weather today?”

# SETTINGS MENU

To access **SETTINGS** menu:

1. Select **Profile** Icon (**#1 on page 20**) menu
2. Select **Settings**



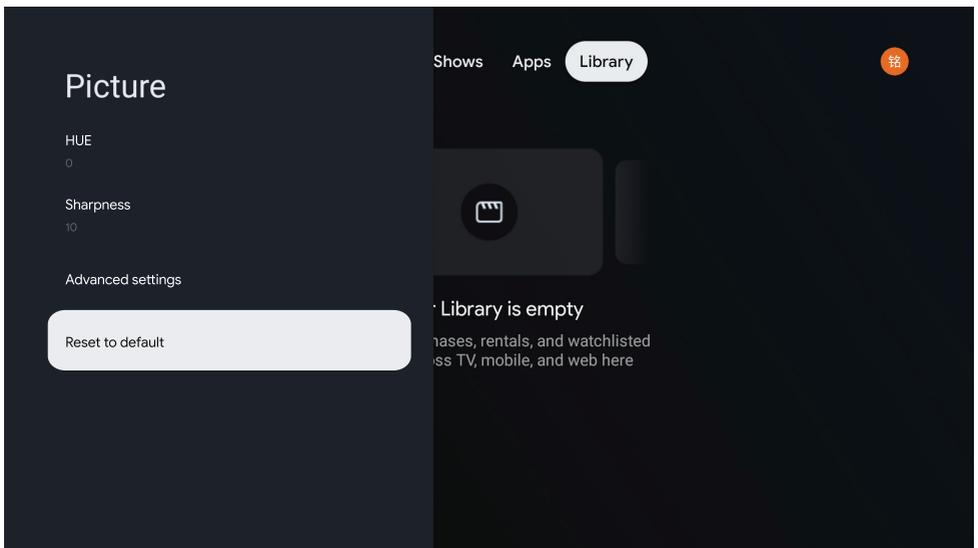
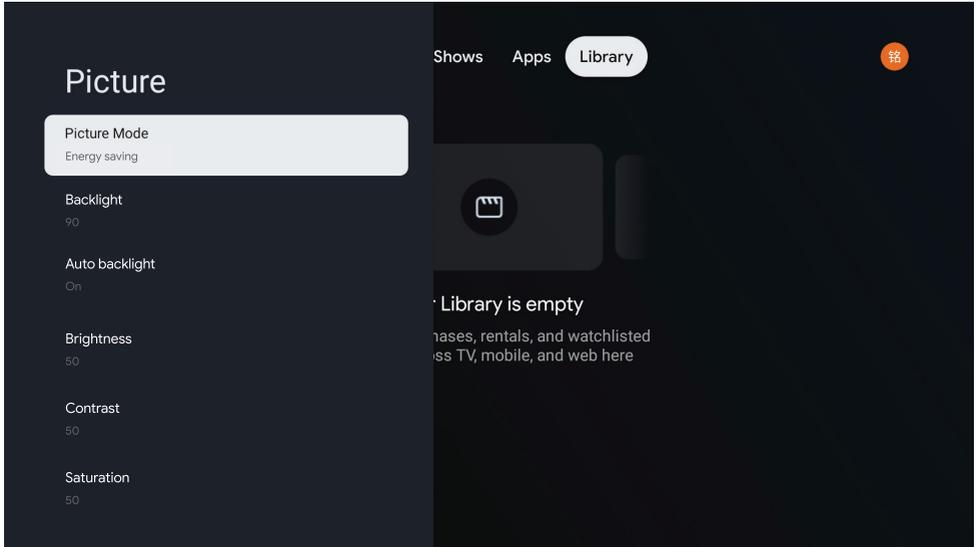
## SETTINGS AVAILABLE ARE:

- **Set your Device Name** - This is to pick a Chromecast name, when searching to chromecast content from smartphone to TV, this name will appear on your smart device.
- **Channels & Inputs** - Live TV and TV inputs menu
- **Display & Sound** - Picture and Audio settings
- **Network & Internet** - Wi-Fi or Ethernet connection settings
- **Accounts & Sign in** - Google Account settings
- **Privacy**
- **Apps**
- **System**
- **Remotes and accessories**
- **Help and feedback**

# PICTURE MENU

To access **PICTURE** menu:

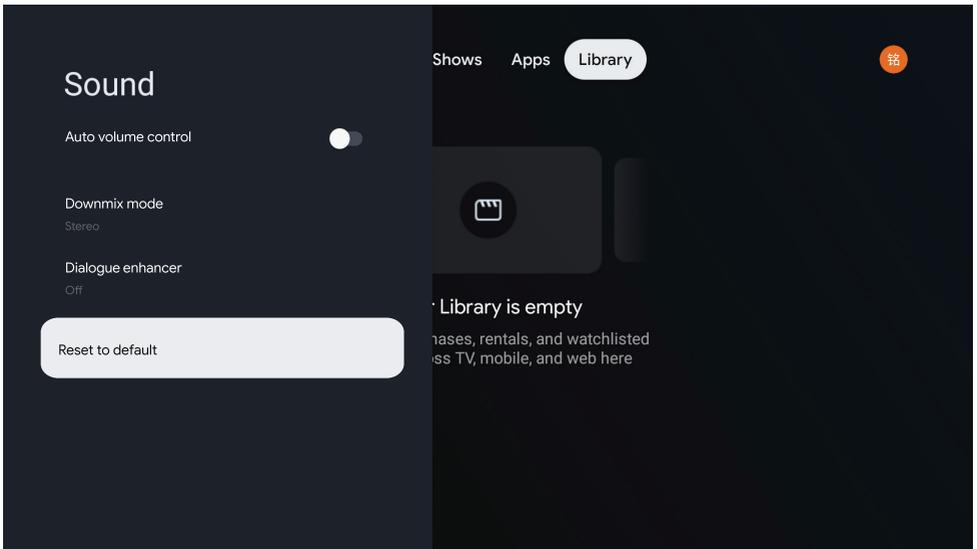
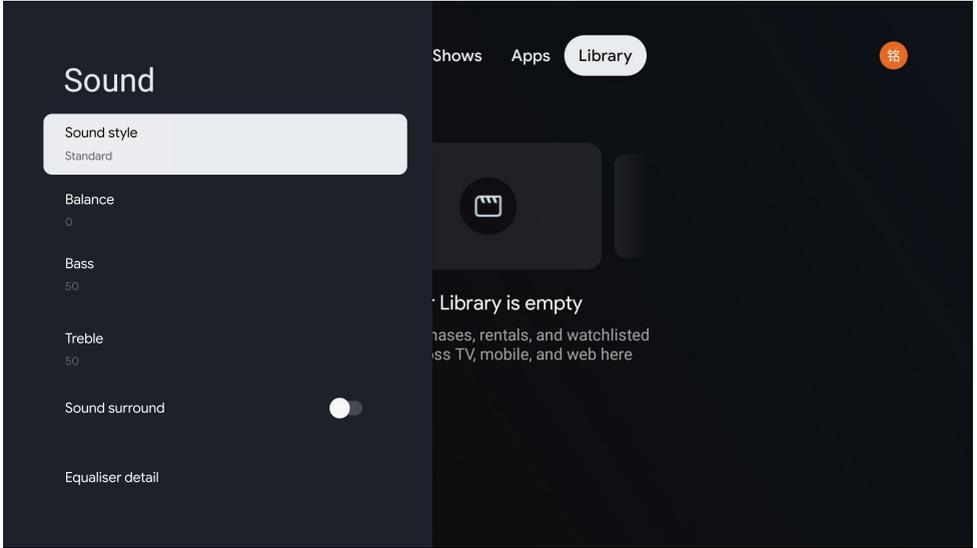
1. Select **Profile** Icon (**#1 on page 20**) menu
2. Select **Settings**
3. Go down and select **Display & Sound**.
4. Then select **Picture**



# SOUND MENU

To access **SOUND** menu:

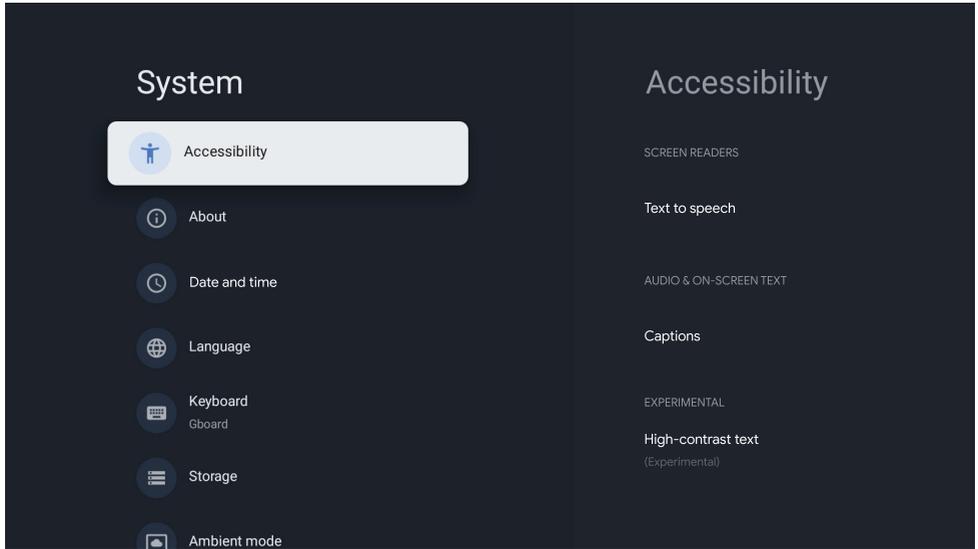
1. Select **Profile Icon (#1 on page 20)** menu
2. Select **Settings**
3. Go down and select **Display & Sound**.
4. Then select **Sound**



# SYSTEM MENU

To access **SYSTEM** menu:

1. Select **Profile** Icon (**#1 on page 20**) menu
2. Select **Settings**
3. Go down and select **SYSTEM**



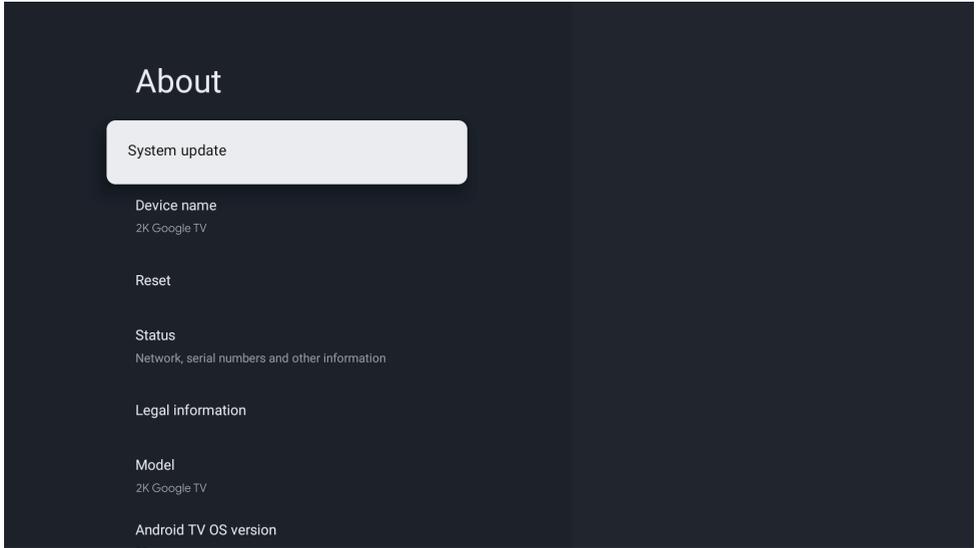
## SYSTEM AVAILABLE ARE:

- Accessibility
- About
- Date and time
- Language
- Keyboard
- Storage
- Ambient mode
- Power and energy
- Cast
- System sounds
- Retail mode
- Restart

# ABOUT MENU

To access **ABOUT** menu:

1. Select **Profile** Icon (**#1 on page 20**) menu
2. Select **Settings**
3. Go down and select **ABOUT**



# PVR (PERSONAL VIDEO RECORDER)

To access **RECORDING** menu (PVR):

1. While watching live TV, press Inputs key and select the TV MENU.
2. Select Record, then press **Start recording** and then choose the recording time.

**IMPORTANT** - You must have a **USB Drive** inserted into the USB Port of the TV to in order to use any of these **“RECORD”** functions. (Must be FAT32 format)

# FAQS

## General Problem Solution

- **Remote control does not work**  
Change the batteries.  
Check if batteries are installed correctly.  
Check if main power is connected.  
Check if there are some items between remote sensor and remote control.
- **Poor Signal**  
This is usually caused by interference from electronic equipments or radio interference sources.

## Picture & Sound Solution

- **No picture, no sound**  
Check the signal source.  
Plug another electrical device into the outlet to check if it is working or turned on.  
Check if power plug is in good contact with the outlet.
- **No sound, picture OK**  
If no sound, unmute the sound or increase the volume.  
Open the sound menu and adjust 'Balance'.
- **Abnormal picture**  
For no color or bad picture quality, you may:
  1. Adjust the color option in menu settings.
  2. Keep the TV at a sufficient distance from other electronic products.
  3. Try another channel.Bad TV signal (Display mosaic or snowflakes)
  1. Check the signal cable and adjust the antenna.
  2. Fine tune the channel.
  3. Try another channel.

## Multimedia Player Solution

- **'This file is invalid' / 'Unsupported audio' appears, or audio is normal but video is abnormal, or video is normal but audio is abnormal**  
The media file maybe damaged, check if the file can be played on the PC.  
Check if video and audio codec is supported.

## Network Solution

- **Network failure**  
Check if the router works well.  
Make sure the TV has connected to the router successfully.

## Browser Solution

- **Web page can not be displayed completely**  
Some third-party extensions of the current web page may not be supported, and please close the current web page.
- **Browser is forced to be shut down**  
There is insufficient memory to support opening a particular web page that is causing the browser to close.

# FAQS (Cont.)

## **TURN OFF SUBTITLES ON LIVE TV?**

To turn off subtitles on your Android TV, while watching Live TV:

1. While watching Live TV, press “**OK**” on remote control.
2. Go down and select “**Subtitle language**”.
3. Switch all choices of subtitles to **OFF**.

Once all options for subtitle are switched off, then you can exit and continue watching Live TV!

If the Subtitle persists to appear, you may need a software update or for further assistance please contact our customer support centre.

## **MY REMOTE CONTROL ISN'T PAIRING WITH MY ANDROID TV?**

If your remote control is not pairing or becomes disconnected, please reconnect it and pair it again in the Settings menu:

1. Press **SETTINGS** Icon
2. Select “**REMOTES & ACCESSORIES**”
3. Select “**PAIR ACCESSORY**”
4. Follow the onscreen instructions to pair your remote. Once you detect your Bluetooth Remote control, Press **OK** on remote control to select it and pair.

If it doesn't connect, try the process again until it pairs, otherwise contact our call centre.

**NOTE:** NOTE: You can still use your remote control without pairing. However, Google Assistant will not be available until the remote control is paired.

## **ANDROID TV REMOTE CONTROL - APP**

If you want to control your TV via your smart device. Search for: “Android TV remote control” app and download. Once following prompts to connect your smart device to your Android TV, you will then be able to control your TV from your smart phone.

# SPECIFICATIONS

<b>Operating System</b>	Google TV™	
<b>Resolution</b>	1920 x 1080	
<b>Display Colours</b>	16.7 Million	
<b>Aspect Ratio</b>	16 : 9	
<b>Refresh Rate</b>	60Hz	
<b>ETHERNET / WiFi</b>	Yes/ 802.11 a/b/g/n/ac	
<b>Multimedia Playback Format under USB Mode</b>	Movie: Xvid, VC1, VP8, MPEG1/2/4, H.264, H.265, VP9, AV1, AVS	
	Music: PCM, AMR, RA, MPEG1/2/4, AAC, DRA, DolbyAC3, Dolby Audio	
	Photo: JPEG, BMP, PNG, GIF	
<b>Input</b>	12Vdc 5A	
<b>Battery</b>	18.25Vdc 5200mAh	
<b>USB</b>	5V  500mA	
<b>Dimensions</b>	548.5 (w) × 74.1 (d) × 366.2 (h) mm	
<b>Weight</b>	Net: 4.0 kg	
	Gross: 6.1 kg	
<b>Accessories</b>	1 x Remote Control	2 x AAA Batteries
	1 x Adaptor	1 x Instruction Manual
	1 x Warranty Card	

**NOTE:** This document is for reference only, the operation interface is subject to the TV software.





**CUSTOMER SUPPORT:**

info@ayonz.com  
02 8279 8606

**DISTRIBUTED BY:**

Ayonz Pty Ltd