

# androidtv



### Instruction Manual 75″ 4K Ultra HD Smart TV - BP750USG9700



# Enjoy it.

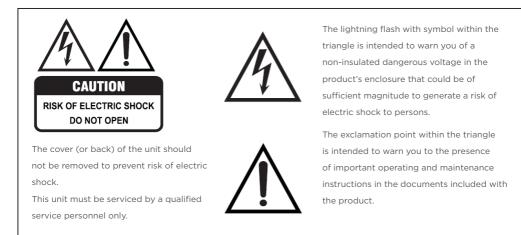
## CONTENTS

General Safety	4
Installation	8
Wall Mounting Instructions	9
Controls and Connections	10
Remote Control	12
Initial Setup	15
Android TV™ - Home Screen	19
Add apps to Home Screen	19
Google Play	20
Google Assistant	21
Inputs Menu	23
Settings	24
Network & Internet	25
Channel Menu	26
Device Preferences	
About & Time Settings	27
Input Settings	28
Power Settings	29
Picture Settings	30
Sound Settings	31
Home Screen & Screen Saver	32
Google Assistant Settings	33
Parental Control	34
PVR (Personal Video Recorder)	35
FAQs	36
Specifications	38
Customer Helpline	Last Page

# GENERAL SAFETY

Read this manual thoroughly before you start using the TV. Store this manual, the completed warranty card, your receipt and the product packaging. The safety precautions instructions reduces the risk of fire, electric shock and injury when correctly complied to.

Please follow all instructions and take notice of all warnings.



### **IMPORTANT INFORMATION**

The lightning flash symbol within the triangle is intended to warn you of non-insulated dangerous voltage the product's enclosure that could be of sufficient magnitude to generate a risk of electric shock to persons.

- Using Cabinets or stands recommended by the manufacturer of the television.
- Only using furniture that can safely support the Products.
- Ensure the Product is not overhanging the edge of the supporting furniture.
- Do not place the product on a high furniture without securing both the furniture and the product to a stable support.
- Do not place the product on cloth or other conductive materials.
- Warn children of the dangers of climbing on furniture to reach the television or its controls and to call for an adult to assist.

## GENERAL SAFETY (CONT.)

### **IMPORTANT INFORMATION**

- Do not expose this appliance to rain or moisture as it may result in fire or an electric shock hazard
- Do not tamper or change or modify the product in any way.
- Only use Accessories outlined and recommended by the manufacturer.
- Please do not expose the product to splashing or water contact
- Please do not place any object on top of the product including objects filled with liquids such as vases.
- Danger of explosion if battery is incorrectly placed. Replace with same or equivalent type.

#### Installation

**Please follow instruction when installing** this product in accordance with the instruction manual. This product must be positioned in a sufficiently stable location, it can be potentially hazardous due to falling and can cause injury, particularly to children if it positioned incorrectly.

- Before installing this TV set, make sure your outlet voltage corresponds to the voltage stated on the product rating label
- Do not use a damaged power cord, plug or loose outlet. Doing so may cause an electric shock.
- Do not plug several devices into the same outlet. Doing so may cause the outlet to overheat and start a fire. Make sure the outlet is readily accessible during operation of the equipment.
- Do not bend, twist or kink the power cord excessively.
- Do not allow anything to rest on or roll over the power cord and antenna cable. Doing so may cause a fire or an electric shock.
- Do not run the power cord near heat-producing appliances such as radiators, stoves or irons. The excessive heat could melt the insulation and expose live wires, resulting in fire or electric shock.
- Unplug this TV during lightning storms or when unused for long periods of time. Not doing so may result in fire or electric shock.
- Do not cover the ventilation openings of the product with items such as newspapers, tablecloths, curtains etc or insert objects into the slots available on the products. As this could result in the product temperature rising and could cause a fire.
- If you notice any unusual odors or smoke around the unit, immediately disconnect the unit from the outlet and contact the service center. Failure to do so may result in fire or electric shock.
- When not using the unit for long periods of time or when you are moving the unit please ensure to disconnect the power cord from the wall socket.

## GENERAL SAFETY (CONT.)

- Please beware that Dust could accumulate over time on the unit and cause it to generate heat and or deteriorate insulation, which in turn may result in an electrical fire.
- The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or young children of any age, They must be supervised product by a person responsible for their safety.
- Batteries from the remote control must be only removed by an adult, the adult must ensure to keep them out of reach of infants and children. Seek medical attention immediately if a child has swallowed a battery.
- Batteries (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.
- To maintain the product do not use any chemical or cleaning agent or wet cloth, please only ensure to utilize a dry cloth to wipe it down from marks or dust and only after unplugging the product from the power socket.
- Please ensure to contact our call center for any repair or service required for the products.
- Make sure to always carry TV from the sides, always be sure to have assistance by another person. Do not carry the TV from the middle.

### WARNING!

#### It is STRONGLY RECOMMENDED that you <u>ANCHOR</u> this product.

Toppling furniture and TV's can cause serious injury or death.

#### TO HELP AVOID ANY SERIOUS OR FATAL INJURY, WE STRONGLY RECOMMEND THAT THIS PRODUCT BE PERMANENTLY FIXED TO THE WALL OR OTHER SUITABLE SURFACE. FIXING DEVICES ARE NOT INCLUDED SINCE DIFFERENT SURFACE MATERIALS REQUIRE DIFFERENT ATTACHMENTS. PLEASE SEEK PROFESSIONAL ADVICE IF YOU ARE IN DOUBT WHAT FIXING DEVICE TO USE.

If a television is not positioned in a sufficiently stable location, it can be potentially hazardous due to falling. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Using cabinets or stands recommended by the manufacturer of the television.
- Only using furniture that can safely support the television.
- Ensuring the television is not overhanging the edge of the supporting furniture.
- Not placing the television on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television to a suitable support.
- Not standing the television on cloth or other materials placed between the television and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the television or its controls.

# GENERAL SAFETY (CONT.)

#### Please make sure upon positioning this product, the place is:

- Not wet or damp and Well ventilated
- Away from direct sunlight or heaters.
- Away from splashes or food.
- Protected from excessive dust or grease.
- Do not install this equipment in a confined space such as a bookcase or similar unit.
- Do not install the TV set near heat sources such as radiators, stoves or other audio visual equipment that produce heat.
- Do not place containers with liquids, if liquid falls inside the products it may result in short-circuit, fire or electric shock.
- Do not place small metallic objects on top of the unit. Metal object falls inside the product it may result in short-circuit, fire or electric shock.
- Do not use or store flammable or combustible materials near the unit. Doing so may result in fire or explosion. Do not place any naked flame sources, such as lit candles, cigarettes or incense sticks on top of the TV set.
- The antenna must be installed away from high-voltage power line,
- Please contact an antenna professional installer to install the antenna to avoid incorrect installation which could result in fire, electric shock or serious injury.
- Install the unit at a reasonable distance from the wall to ensure sufficient ventilation.
- If mains plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.



This symbol indicates that the appliance has double insulation between the dangerous mains voltage and the parts accessible to the user. In the event of repairs use only identical spare parts.



The terms HDMI, HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

# INSTALLATION

Install the stand as described below, or if you want to mount it to a wall, please contact a professional installer.

Please ensure the TV is not plugged into the wall socket and furthermore we recommend to get another person to assist in the following task.

#### Attaching the stand

#### Step 1

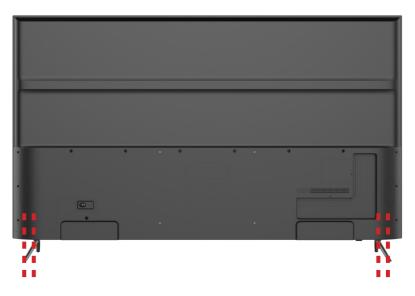
Place a soft cushioned material on top of a flat surface to prevent damaging the screen panel. Then place the TV screen flat on top, with the screen side facing down, as illustrated on the right.

#### Step 2

Align the stand leg to the installation point, as illustrated below.

#### Step 3

Tighten the screws (supplied) with a screwdriver to affix the stand to the panel, as illustrated on the right.



#### **CAUTION!**

Do not apply excessive force as this may damage the screw holes.

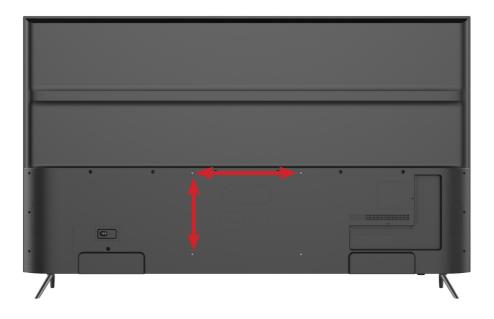
## INSTALLATION (CONT.)

#### **Wall-Mounting Instructions**

Please ensure the TV is not plugged into the wall socket and furthermore we recommend to get another person to assist in the following task.

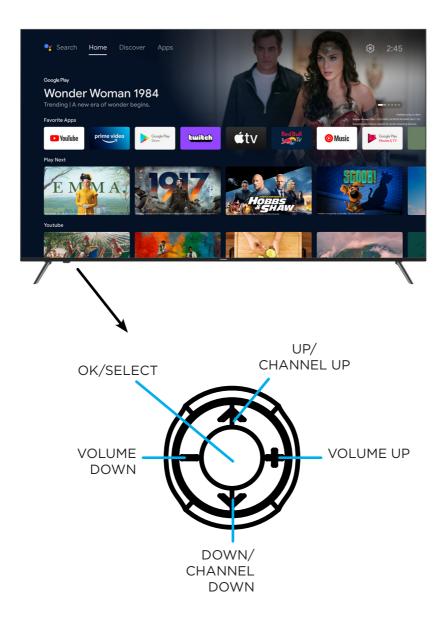
• We recommend you use a professional installer as we assume no liability for any eventual damage to the product or injury to yourself if you mount the TV on your own.

### васк оf tv VESA PATTERN: 400 (w) x 300 (h) mm



**NOTE:** If you are wall-mounting the TV, this should be done by a qualified installer.

## CONTROLS AND CONNECTIONS



## CONTROLS AND CONNECTIONS

### SIDE PORTS



### **BOTTOM PORTS**



- 1. USB
- 2. HDMI 1 (eARC)
- 3. HEADPHONE
- 4. RJ45 (ETHERNET)
- 5. OPTICAL
- 6. USB
- 7. HDMI 4
- 8. HDMI 3
- 9. HDMI 2
- 10. AV IN
- 11. ANT (ANTENNA)

#### **USB** connection

Insert a USB storage device into the USB port to record, playback of video/music/photo.

### REMOTE CONTROL



### REMOTE CONTROL

1. 2. 3. 4. 5. 6. 7. 8.	POWER: SOURCE() NUMBERS: GUIDE: Coogle Play YouTube NETFLIX	Turn the TV on/off. Show signal source menu. Direct access to desired channels Display electronic TV guide in DTV mode Jumps to last viewed channel Open Google Play Open YouTube Open Netflix
9.	prime video	Open Prime Video
10.	HOME()	Open Android TV home page
11.	MENU:	Open or close on-screen menu
12. 13.	ARROWS: BACK	Navigate on-screen menu, OK to confirm selection Return to previous menu
13. 14.	EXIT	Exit menus or Apps.
15.	•	Start a voice search or speak to Google Assistant
16.	VOLUME:	Increase or decrease TV volume
17.	CHANNEL:	Next or previous TV channel
18.	\$	Open setting menu
19.	<b>i</b> +	Show information bar
20.	MUTE:	Turn the sound on or off
21.	<b>REWIND:</b>	Rewind playback in multimedia/timeshift mode
	ASTFORWARD:	Fastforward playback in multimedia/timeshift mode
23. 24.	PAUSE: PLAY	Pause playback in multimedia/timeshift mode
24. 25.	PLAT	Play playback in multimedia/timeshift mode Start recording DTV Channel
20.	•	(must have USB drive inserted)
26.	STOP:	Stop multimedia playback, Recording and
		Timeshift mode
27.	TEXT:	Teletext Mode
28.	LANG.	Select an alternative language if available
29.	ASPECT:	Adjust Aspect ratio of the TV
30. 71	SUBTITLE	Open subtitle language menu
31.		Operations according to the prompt within menu
		or while watching TV.

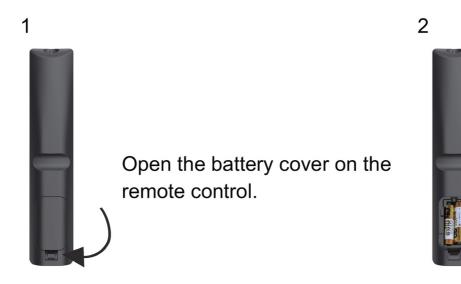
# REMOTE CONTROL (CONT.)

#### **Using the Remote Control**

- Do not mix old and new batteries in the remote
- Do not use different types of battery
- If you do not intend to use the unit for a long time, please remove batteries from the remote to avoid accident.
- Keep batteries away from children and pets.
- Never throw batteries into a fire.
- Do not drop, or impact the remote control as it void warranty immediately.
- The remote control operate at a range of 5 to 6M effectively
- Do not expose the remote control sensor to a bright light.

#### How to open back of remote control to replace batteries

- Look for the hole at the back side, middle of the remote.
   Use this hole to to open the cover.
- Place/Replace the batteries making sure that the 2x AAA batteries (included) polarities (+/-) match the battery compartment polarities (+/-).
- 3. When closing the back cover, place the bottom side edge of the battery compartment cover in first, then the top side. When pushed in will click shut.

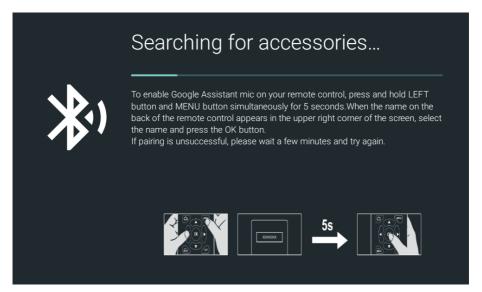


## INITIAL SETUP

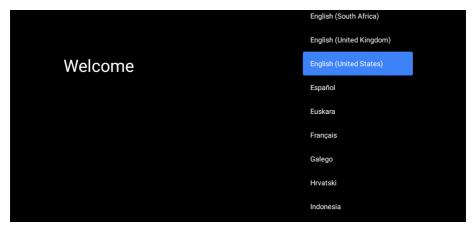
For the first initial setup, on screen setup wizard will guide you through setting up your TV. Please follow according to onscreen guide to setup your TV correctly.

Be sure to follow the below prompts to pair your Bluetooth remote control. After the pairing is successful, you can now operate the TV.

Press LEFT + MENU (down) buttons for 3 seconds until red light starts to blink.



Use the ▲ / ▼ buttons to select system language, then press **OK/SELECT** to confirm.



## INITIAL SETUP (CONT.)

If you just want to use your TV normally, please select **"SKIP"** To connect your Android<sup>™</sup> smartphone to your TV, Select **"Continue"**.



Press  $\blacktriangle$  /  $\blacktriangledown$  to select your Wi-Fi you wish to connect to, enter the password and then confirm to connect.

Select your Wi-Fi network	DQE-IPv6-Test
You can also connect an Ethernet cable to connect to the internet.	DQE-IPv6-Test_Wi-Fi5
	PQ_2022

By accepting the Google Terms of Service to improve the product experience, Select **"ACCEPT"** to proceed with this condition.

### Google

### **Google Services**

Select each to learn more about each service, such as how to turn it on or off later. Data will be used according to Google's Privacy Policy.

Click "Accept" to confirm your selection of these Google services settings.

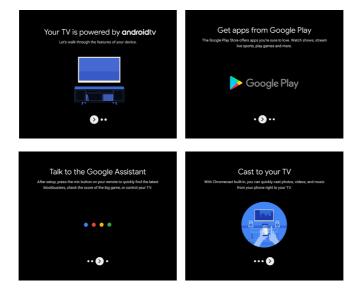
#### Accep

#### Use location Allow Google and apos with your permission to use location estimated from Wi-FL Google may collect Icoation data periodically and use this accuracy and location-based services Help improve Android Automatically send diagnostic information to Google

Services and your privacy Google Assistant sends services you talk to a unique code

# INITIAL SETUP (CONT.)

Informational screens will now appear, you can scroll through steps by press **"RIGHT"** directional button to continue.



Select the country you are using the device in with the  $\downarrow$  /  $\checkmark$  directional buttons.

	Armenia
Region/Country	Australia
Please select your region or country:	Austria
	Albania
	Azerbaijan

Used to set a password of your TV for security purposes.

**NOTE:** make sure to save the password, as you can then refer to password when required.

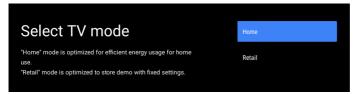


## INITIAL SETUP (CONT.)

Select the TimeZone you are using the device in with the  $\blacktriangle$  /  $\blacktriangledown$  directional buttons.



Please be sure in this step, select **"HOME"** if you are using this TV for use at home. Make sure to confirm once you have selected "HOME".



Make sure to set Chromecast built-in<sup>™</sup> to ON, so you can cast all your favorite movies, shows, apps, games, and more directly to your TV.



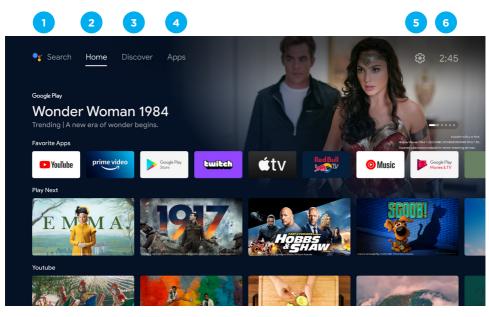
Make sure to select "DIGITAL" to auto tune your TV.



NOTE: Please make sure Antenna (RF) cable is plugged into the TV port located on back of TV.

## Android TV™ - HOME SCREEN

Once you have completed initial setup, you will now enter the Android TV home screen.



- 1. Press the Google Assistant button on your remote to do more on your TV with your voice.
- HOME Main page to enter Live TV, view your pre-installed and downloaded applications.
- DISCOVER Sign into your Google Account to get recommendations from your streaming services - organized into topics and genres based on what you watch.
   Go to Page 23 to learn more.
- 4. **APPS -** Apps you have downloaded and apps you can search for to install.
- 5. **SETTINGS:** Select this if you want to access TV settings.
- 6. **TIME:** Displaying current time.
- 7. Each row past this point will display recommended content from the apps you already have installed.

#### Add Apps

8

At the end of this row of apps, Select the + box and add your app that you have downloaded and installed to the home screen of your Android TV.

8. Movies or Shows available to play next.

## GOOGLE PLAY

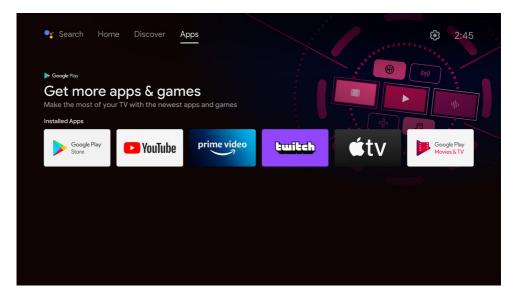


To have access and to download applications from **Google Play,** you must sign in with a Google Account.

Once you open **Google Play**, you will be prompted to sign in or create a new account.

ĸt
)

Once you have signed in, you will be brought to the below page, scroll through the list of applications available for download OR go to the search button, and search via entering text or pressing the Google Assistant button on the remote control.



## GOOGLE ASSISTANT

Do more on your TV with your voice. Press the Google Assistant button on your remote to quickly search 400,000+ movies and shows, get recommendations to match your mood, control smart home devices, and more.



Ask Google to search for the latest blockbuster, stream shows, or open multiplayer games. Have it dim the lights by connecting smart home devices. Manage tasks and see your calendar. Or ask it questions and see the answers on your TV.



"What's the weather today?"

# DISCOVER

Discover new movies and shows from the services you already have access to. Suggestions based on what you've watched and what interests you make it easier to find your next favorite.



If you havent already signed into Google Play using your Google Account. When selecting **DISCOVER** tab on the top of home page, you will be prompted to sign in.

Note: if already signed in, your Google Account will already appear.

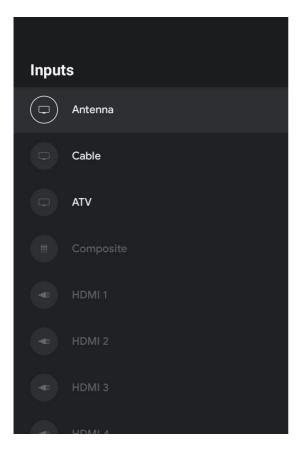
- Once signed into Google, you can select the apps you want recommendations for within the **DISCOVERY** section of Android TV.
- 2. Select (Tick) the apps you would like recommendations for.
- 3. Allow up to 10 seconds for Android TV to gather recommendations.
- 4. **DISCOVER** section will now display Movies or TV Shows recommended for you to watch.

## INPUT MENU

To access **INPUT** menu, press the **INPUT** button on your remote control to have quick access to INPUT menu.

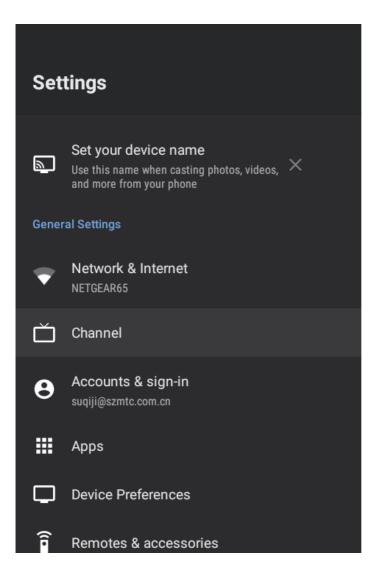


The options that are AVAILABLE will be highlighted, PORTS that are not in use, you will not be able to access.



# SETTINGS

To access SETTINGS menu, select SETTINGS (#5 on page 19) via the HOME screen.



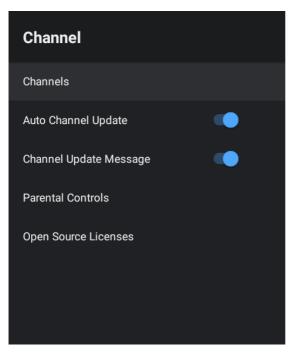
## NETWORK & INTERNET

To access **NETWORK** menu, select **Settings (#5 on page 19)** menu and go down and select **Network & Internet.** 

Net	work & Internet	
Netw	vork Privacy Policy	
Wi-Fi	i	
Availa	ible networks	
Ŷ	HNQDE-VPN Connected	â
•	DQE-HJSYS	Ô
•	DQE-IPv6-Test	ô
See a	all	
Other	options	
Add	new network	

# CHANNEL MENU

To access **CHANNEL** menu, select **SETTING icon (#5 on page 19)** via the HOME screen. Then go down and select **"CHANNEL"**.



#### Channels

Display the scan sub-menu based on different channel installatino modes.

Auto Update Channel -

Enable or disable, allows your TV to automatically update if any changes made to scanned DTV channels.

## DEVICE PREFERENCES - ABOUT

#### To access **ABOUT** menu,

- 1. Select **SETTING icon (#5 on page 19)** via the HOME screen.
- 2. Select "Device Preferences"
- 3. Then go down and select **"ABOUT"**.

### TIME

- To access DATE & TIME menu, select SETTING icon (#5 on page 19) via the HOME screen.
- 2. Select "Device Preferences"
- 3. Then go down and select "DATE & TIME".

#### About

System update

Device name

Factory reset

Status Network, serial numbers and other information

Legal information

Model

Android TV OS version

...

Software Version

#### Date & Time

Automatic date & time Use network-provided time

Set date February 28, 2022

Set time 10:19 AM

Set time zone Use broadcast-provided timezone

Use 24-hour format 1:00 PM



## INPUT SETTINGS MENU

#### To access INPUT SETTINGS menu,

- 1. Select SETTING icon (#5 on page 19) via the HOME screen.
- 2. Select "Device Preferences"
- 3. Then go down and select "INPUTS".

Inputs	Inputs
Standby Inputs	ו וואיטרו
HDMI 4	Not Connected Input
HDMI 4	Composite
	Composite
HDMI 3	
HDMI 3	Consumer Electronic Control (CEC)
HDMI 2	HDMI control
HDMI 2	Allow the TV to control HDMI devices
HDMI 1	Device auto power off
HDMI 1	Power off HDMI devices with the TV
Not Connected Input	
Not Connected input	TV auto power on
Composite	Power on the TV with HDMI device
Composite	
	CEC Device List
Consumer Electronic Control (CEC)	

## POWER SETTINGS MENU

#### To access **POWER SETTINGS** menu,

- 1. Select SETTING icon (5) via the HOME screen.
- 2. Select "Device Preferences"
- 3. Then go down and select "POWER".

Power
Sleep Timer Off
Picture off
Switch Off Timer <sup>Off</sup>
No Signal Auto Power Off 15 Minutes
Auto Sleep 4 hours

Sleep Timer -	Options of Off, 10 mins, 20 mins, 30 mins, 40 mins, 50 mins,
	60 mins, 90 mins and 120 mins to auto turn off your TV.
Picture Off -	Turn off your display (recommended not to select this option.
No Signal Auto Power Off -	Turns your TV off if no signal is detected.

## PICTURE SETTINGS MENU

#### To access **PICTURE SETTINGS** menu,

- 1. Select **SETTING icon (5)** via the HOME screen.
- 2. Select "Device Preferences"
- 3. Then go down and select "PICTURE".

Picture	Picture
Picture Mode Energy Saving	HUE 0
Dolby Vision Notification	Sharpness 12
Backlight 70	Gamma Middle
Brightness 50	Color Temperature
Contrast 50	Advanced Video
Saturation 50	Color Tuner
HUE 0	11 Point White Balance Correction
Sharpness 12	Reset to Default
Gamma	

Picture Mode - Options to choose from - Standard, Vivid, Sport, Movie, Game, Energy Saving, User.

## SOUND SETTINGS MENU

#### To access SOUND SETTINGS menu,

- 1. Select SETTING icon (5) via the HOME screen.
- 2. Select "Device Preferences"
- 3. Then go down and select "SOUND".

Sound	Sound
System sounds	Auto
Sound Style Standard	Digital Output <sup>Auto</sup>
Balance 0	Digital Output Delay 0
Bass 50	Auto Volume Control
Treble 50	Downmix Mode Stereo
Sound Surround	Dolby Audio Processing
Equalizer Detail	Dialogue Enhancer <sub>Off</sub>
Speaker Delay 0	Reset to Default
eARC	

Sound Style -Options to choose from - Standard, Vivid, Sports, Movie, Music, News, User.Digital Output -Auto, Bypass, PCM, Dolby Digital Plus, Dolby Digital.<br/>(It is recommended to select AUTO, as this will automatically detect quality<br/>of sound being procued by content).

## HOME SCREEN

#### To access HOME SCREEN menu,

- 1. select **SETTING icon (#5 on page 19)** via the HOME screen.
- 2. Select "Device Preferences"
- 3. Then go down and select **"HOME SCREEN"**.

Channels
Customize channels
Enable video previews
Enable audio previews
Apps
Reorder apps
Reorder games
Open source licenses
Android TV Home
Android TV Core Services

### SCREEN SAVER

To access SCREEN SAVER menu,

- 1. select **SETTING icon (#5 on page 19)** via the HOME screen.
- 2. Select "Device Preferences"
- 3. Then go down and select

"SCREENSAVER".

#### Screen saver

Home screen

Screen saver Backdrop

When to start After 5 minutes of inactivity

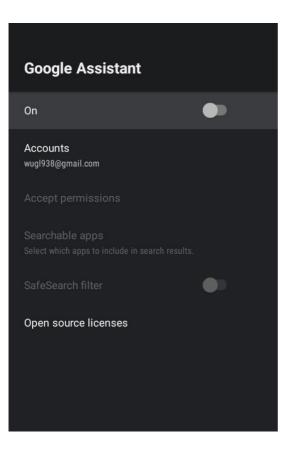
Start now

### GOOGLE ASSISTANT

To access Google Assistant in the Settings menu

- 1. Select SETTING icon (#5 on page 19) via the HOME screen.
- 2. Select "Device Preferences"
- 3. Then go down and select "Google Assistant".

Accounts will only be accessible if you have connected a Gmail account on Google Play. A Gmail account is needed in order to download and install applications on Google Play.



## PARENTAL CONTROL

#### To access PARENTAL CONTROL menu,

- 1. Select SETTING icon (#5 on page 19) via the HOME screen.
- 2. Then go down and select "CHANNEL".
- 3. Select "Parental Control"

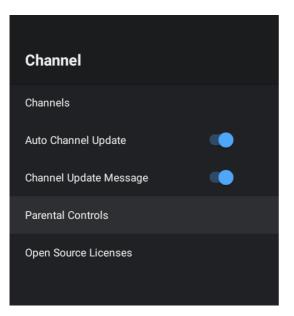
From here you have the option to select and create a new password to lock the channels you want to lock.

**Note:** please make sure to store/save password somewhere you can access at a later date. Forgetting password, you may need to factory reset TV to use again.

Channels Blocked - Block specific channels to restrict use.

**Program Restrictions -** You can restrict specific programs on a TV channel can be blocked **Inputs Blocked -** Block a TV port input to restrict use.

**Change PIN -** Change existing PIN selected when first entering this menu.



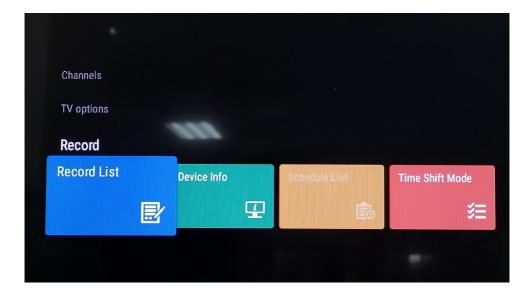
## PVR (PERSONAL VIDEO RECORDER)

#### To access **RECORDING** menu, (PVR)

- 1. While watching Live TV, press "MENU" MENU on remote control.
- 2. **"TV Options"** will appears, Press **"DOWN"** arrow on remote control to go to **"RECORD"** menu **(as image shown below)**

**IMPORTANT -** You must have a **USB Drive** inserted into the USB Port of the TV to in order to use any of these **"RECORD"** functions. (Must be FAT32 format)

Record List -	Select "Record List" to view all previous recordings.
Device Info -	Select "Device Info" to view information about your
	storage device.
Schedule List -	Select "Schedule List" to see future programs you have
	scheduled to record.
Time Shift Mode -	Select "Time Shift Mode" and switch on to enable
	Pause/rewind/play of Live TV.



### FAQS

#### **GENERAL PROBLEMS WITH TV SET**

Symptoms	Items to Check and Actions to Follow	
"Ghost" or double image	<ul> <li>This may be caused by obstruction to the antenna due to high rise buildings or hills. Using a highly directional antenna may improve the picture.</li> </ul>	
No power	<ul> <li>Check if the TV's AC power cord is plugged into the outlet.</li> <li>Unplug the TV, wait for 60 seconds. Then reinsert plug into the outlet and turn on the TV again.</li> </ul>	
No picture	<ul> <li>Check antenna connections at the rear of the TV to see if it is properly connected to the TV.</li> <li>Possible broadcast station trouble. Try another channel.</li> <li>Adjust the contrast and brightness settings.</li> <li>Check the Closed Captions control. Some TEXT modes could block the screen.</li> </ul>	
Good picture but no sound	<ul> <li>Increase the volume level by pressing the VOL+ button on the remote control or on the TV side control panel.</li> <li>Press the MUTE button on the remote control to ensure mute is off.</li> </ul>	
Good sound but poor color	Adjust the contrast, color and brightness settings.	
Poor picture	<ul> <li>Poor picture quality may occur when an activated S-VHS camera or camcorder is connected to your TV and other peripherals at the same time. Switch off one of the peripherals.</li> </ul>	
Snowy picture and noise	Check the antenna connection.	
Horizontal dotted line	<ul> <li>This may be caused by electrical interference (e.g. hair dryer, nearby neon lights, etc.) Turn off the equipment.</li> </ul>	
Television not responding to remote control	<ul> <li>Check whether the batteries are working. Replace if necessary.</li> <li>Clean the remote control sensor lens on the TV.</li> <li>You can still use the buttons on the side of your TV.</li> </ul>	
Pixels (dots) that are always dark or always lit	<ul> <li>Your TV is precision-manufactured using an extremely high level of technology. However, sometimes pixels may not display correctly. These types of occurrences are inherent to this type of product and do not constitute a defective product.</li> </ul>	

## FAQS (Cont.)

#### TURN OFF SUBTITLES ON LIVE TV?

To turn off subtitles on your Android TV, while watching Live TV:

- 1. Press "**MENU**" MENU on your Remote Control
- 2. Go right and select **ADVANCED SETTINGS**
- 3. Go down and select **SUBTITLE**
- 4. Switch all choices of subtitles to **OFF**

Once all options for subtitle are switched off, then you can exit and continue watching Live TV!

If the Subtitle persists to appear, you may need a software update or for further assistance please contact our customer support centre at info@ayonz.com

#### MY REMOTE CONTROL ISN'T PAIRING WITH MY ANDROID TV?

If your remote control is not pairing or becomes disconnected, please reconnect it and pair it again in the Settings menu:

- 1. Press **SETTINGS** Icon
- 2. Select "**REMOTES & ACCESSORIES**"
- 3. Select "ADD ACCESSORY"
- 4. Follow the onscreen instructions to pair your remote. Once you detect your Bluetooth Remote control, Press **OK** on remote control to select it and pair.

If it doesnt connect, try the process again until it pairs, otherwise contact our call centre: info@ayonz.com

**NOTE**: NOTE: You can still use your remote control without pairing. However, Google Assistant will not be available until the remote control is paired.

#### ANDROID TV REMOTE CONTROL - APP

If you want to control your TV via your smart device. Search for: "Android TV remote control" app and download. Once following prompts to connect your smart device to your Android TV, you will then be able to control your TV from your smart phone.

## SPECIFICATIONS

Operating System	Android™ 11 for Android TV™		
Resolution	3840 x 2160		
Display Colours	1.07 Billion		
Contrast ratio:	4000 : 1		
Aspect Ratio	16 : 9		
Refresh Rate	60Hz		
ETHERNET / WiFi	Yes/ 802.11 b/g/n/a/ac		
Multimodia Dlaubaek	Movie: MPEG, TS, TRP, TP, MP4, MOV, 3GP, AVI, MKV		
Multimedia Playback Format under USB Mode	Music: MPEG1		
	Photo: JPEG, PNG, BMP, MPO		
Power Source	100-240V ~ 50/60Hz		
Power Consumption	260W		
USB	5V max. 500mA		
Dimensions	With stand: 1673 (w) × 316 (d) × 1031 (h) mm		
Dimensions	Without stand: 1673 (w) × 76 (d) × 969 (h) mm		
Weight	<b>Net:</b> 23 kg		
weight	Gross: 33.1 kg		
	1 x Instruction Manual	2 x AAA Batteries	
Accessories	1 x Remote Control	2 x TV Stand (Left and Right)	
	1 x Warranty Card	Screws (For TV Stand)	

NOTE: This document is for reference only, the operation interface is subject to the TV software.



#### **CUSTOMER SUPPORT:**

info@ayonz.com

#### **DISTRIBUTED BY:**

Ayonz Pty Ltd